

Firewall Support Services



PALO ALTO NETWORKS | ASC CERTIFIED

With Sayers OEM certified L2/L3 engineers, an advanced engineer on initial contact, 24x7x365 accessibility, planned event assistance, and managed escalation to OEM support, Sayers is your expert for firewall support services.



**Firewall Support
CSAT Lifetime**



**Firewall Support
CSAT Last 90 Days**

Firewall Support Services

- ✓ Startup Assistance
- ✓ Best Practice Assessments
- ✓ Consulting Credits
- ✓ Named Sayers Service Engineer
- ✓ Additional Pre-Paid Consulting Credits
- ✓ Planned Event Assistance

Additional Benefits of Support

- ✓ Additional Pre-Paid Consulting Hours (Service Credits)
- ✓ Assigned Named US-Based Sayers Engineer
- ✓ Continuity With Dedicated Sayers Engineering Team